

# CANCER CLAIM FORM

Failure to complete this form in its entirety may result in a delay in processing this claim.

FILING CLAIM FOR (check all that apply):

Cancer       Cancer With Disability       Cancer With Hospitalization       Deceased - Date Deceased: \_\_\_/\_\_\_/\_\_\_

Cancer Policy Number	Short-Term Disability/Sickness Disability Rider Policy Number	Hospital Indemnity Policy Number	Hospital Intensive Care Policy Number	Life Policy Number

### INSTRUCTIONS:

- Complete and sign **Section A: Policyholder/Patient Information.**
- Your physician should complete and sign Section B: Physician's Statement (Pages 2 and 3).
- This Cancer Claim Form should be completed on or after the initial date of your hospitalization and/or surgery. Forms completed prior to the initial date of your hospitalization and/or surgery, may result in a delay in processing this claim.
- A pathology report diagnosing cancer **must** accompany your first claim. (The hospital or doctor will furnish this report to you at your request.) If the diagnosis of cancer was made clinically instead of pathologically, please submit the clinical evidence that established the diagnosis of cancer.
- Submit all bills related to this claim, such as ambulance, radiation treatments, chemotherapy treatments, etc. All bills should be itemized and should include the diagnosis, services rendered, and actual charges for the service. If filing for chemotherapy, itemized billing should also include drug names.
- Please include a certified copy of the death certificate if the patient is deceased.
- If surgery was performed, please submit a copy of the surgeon's bill or operative report.
- The items above can be obtained directly from your health care provider(s) by requesting a UB04 (hospital bill) or HCFA1500 (nonhospital bill).
- Be sure to include your policy number(s) on all documents.**

### Policyholder Information (Please print.)

First Name \_\_\_\_\_ Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Check box if this is a new permanent address:  \_\_\_\_\_  
Social Security Number \_\_\_\_\_ Phone Number \_\_\_\_\_

### Patient Information (Please print.)

First Name \_\_\_\_\_ Initial \_\_\_\_\_ Last Name \_\_\_\_\_

Relationship:  Primary Policyholder     Spouse    Sex:  Male     Female    Patient Birth Date: \_\_\_\_\_

Dependent Child     Check here if dependent child is a full-time student (if over the age 19, please provide school name and contact information).

**Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime, and subjects such person to criminal and civil penalties.**

CLAIMANT SIGNATURE \_\_\_\_\_ FAMILY RELATIONSHIP, IF NOT POLICYHOLDER \_\_\_\_\_ DATE \_\_\_\_\_

American Family Life Assurance Company of Columbus (Aflac)  
Attention: Claims Department • Worldwide Headquarters • 1932 Wynnton Road • Columbus, GA 31999  
For information or help filing your claim, please call toll-free 1-800-99-AFLAC (1-800-992-3522) or visit our Web site at aflac.com.  
Toll-free fax number: 1-877-44-AFLAC (1-877-442-3522)

# CANCER CLAIM FORM - PHYSICIAN'S STATEMENT

Failure to complete this form in its entirety may result in a delay in processing this claim.

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime, and subjects such person to criminal and civil penalties.

Policy Number: \_\_\_\_\_

Policyholder Name: \_\_\_\_\_

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

## SECTION B: PHYSICIAN'S STATEMENT Please answer each question COMPLETELY.

PHYSICIAN'S NAME	PHONE NUMBER ( )	FAX NUMBER ( )	
MAILING ADDRESS	CITY	STATE	ZIP

1. Has patient been diagnosed with cancer?  Yes  No

Type of cancer: \_\_\_\_\_ ICD code: \_\_\_\_\_

2. Date of initial diagnosis: \_\_\_\_/\_\_\_\_/\_\_\_\_

**Please provide the patient with a copy of the pathology report that diagnosed cancer, as it is required for all initial claims.**

3. Patient first consulted you for this condition on: \_\_\_\_/\_\_\_\_/\_\_\_\_

4. Was the patient referred to you by another physician?  Yes  No

If yes, physician's name: \_\_\_\_\_

Referring physician's address: \_\_\_\_\_ Phone number: \_\_\_\_\_

### **Hospitalization Information**

Was patient hospitalized as a result of this diagnosis?  Yes  No If additional dates exist, please attach a copy of itemized billing.

Admission Date	Discharge Date	Admitting Diagnosis/ICD Code	Hospital Name (Please include city and state.)

(PHYSICIAN'S STATEMENT CONTINUED ON PAGE 3)

\_\_\_\_\_  
**PHYSICIAN'S SIGNATURE**

\_\_\_\_\_  
**DATE**

\_\_\_\_\_  
**TAX ID NUMBER**

American Family Life Assurance Company of Columbus (Aflac)  
Attention: Claims Department • Worldwide Headquarters • 1932 Wynnton Road • Columbus, GA 31999  
For information or help filing your claim, please call toll-free 1-800-99-AFLAC (1-800-992-3522) or visit our Web site at aflac.com  
Toll-free fax number 1-877-44-AFLAC (1-877-442-3522)

# CANCER CLAIM FORM - PHYSICIAN'S STATEMENT

Failure to complete this form in its entirety may result in a delay in processing this claim.

Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime, and subjects such person to criminal and civil penalties.

Policy Number: \_\_\_\_\_

Policyholder Name: \_\_\_\_\_

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

**Surgery Information:** Where was the surgery performed?  Office  Surgical Center  Outpatient Hospital  Inpatient Hospital

Name of facility: \_\_\_\_\_

Did patient undergo surgery for this condition?  Yes  No If additional dates exist, please attach a copy of itemized billing.

Date of Service	Diagnosis/ICD Code	Surgery/CPT Code	Description of Surgery	Facility Name	Charges

## Chemotherapy Information

Has patient received chemotherapy?  Yes  No If additional dates exist, please attach a copy of itemized billing.

Date	HCPCS/CPT Code	Drug Name and Method of Administration	Drug Charge

## Radiation Therapy Information

Has patient received radiation therapy?  Yes  No If additional dates exist, please attach a copy of itemized billing.

Date	CPT Code	Description	Charge

\_\_\_\_\_  
**PHYSICIAN'S SIGNATURE**

\_\_\_\_\_  
**DATE**

\_\_\_\_\_  
**TAX ID NUMBER**

American Family Life Assurance Company of Columbus (Aflac)  
Attention: Claims Department • Worldwide Headquarters • 1932 Wynnton Road • Columbus, GA 31999  
For information or help filing your claim, please call toll-free 1-800-99-AFLAC (1-800-992-3522) or visit our Web site at aflac.com  
Toll-free fax number 1-877-44-AFLAC (1-877-442-3522)

## Claims Authorization to Obtain Information



Instructions for completing this Health Insurance Portability and Accountability Act of 1996 (HIPAA) compliant form:

1. All areas of this form should be completed.
2. This form must be signed and dated by the claimant/patient below.
3. **IMPORTANT:** If you are filing a claim on behalf of a deceased, please check here
4. If you are the Authorized Representative, please sign below and indicate your relationship to the claimant/patient/deceased. In addition, include a copy of the legal document(s) authorizing you to act on their behalf.
5. Fax this form to 1-877-442-3522 or return the form to Aflac, Attn: Claims Department, Worldwide Headquarters, 1932 Wynnton Road, Columbus, GA 31999, as soon as possible in order to expedite claim review.

Policyholder Name:	Policy Number(s):	Date of Birth:
--------------------	-------------------	----------------

Policyholder Address:

Claimant/Patient Name (if different from named policyholder listed above):	Date of Birth:
--	----------------

<p><b>This authorization shall be valid for a period of two years from the sign date unless a lesser time frame is indicated. Alternate Expiration Date:</b></p>	<p><b>Name and Address of health care provider(s), company, or individual authorized to release the requested information:</b> (this section will be completed by Aflac):</p>
<p><b>Purpose of Disclosure:</b> Evaluate claims for benefits during the time this authorization is valid.</p>	

I, or my authorized representative, request that information regarding my past, present, or future physical or mental health condition (excluding psychotherapy notes), employment, other insurance coverage, or any other nonmedical facts be released to **American Family Life Assurance Company of Columbus (Aflac)** or any person or entity acting on its part. This could include, but is not limited to, any medical professional, medical care institution, insurer (including Aflac, with respect to other Aflac coverages), reinsurer, government agency (including departments of public safety and motor vehicle departments), consumer reporting agency or employer.

**I understand that:**

1. Protected health information may include information and records protected under Federal and State Law such as: alcohol, drug abuse, mental health, AIDS or HIV testing or treatment, or the presence of a communicable or noncommunicable disease.
2. My treatment, payment or eligibility for benefits may not be conditioned on signing this authorization.
3. I understand that I may revoke this authorization at any time by writing to **Aflac, Claims Department, Worldwide Headquarters, 1932 Wynnton Road, Columbus, GA 31999**, except to the extent that:
  - a. Aflac has taken action in reliance to this authorization, or
  - b. Other law provides Aflac with the right to contest a claim under the policy or the policy itself.
4. If the requestor or receiver is not a health plan or health care provider, the released information may no longer be protected by federal privacy regulations and may be redisclosed.
5. It is recommended I retain a copy of this signed form for my records, understanding that a copy is as valid as the original.

**Signature of claimant/patient, guardian or authorized representative**

**Date**

**Printed name of claimant/patient, guardian or authorized representative**

**Relationship**